

Our Mission

We partner with employers and their employees to care for those injured on the job and we champion a culture of workplace safety for our fellow Montanans.

Our Vision

To be an indispensable partner in achieving a safer, healthier and more prosperous Montana.

Our Guiding Values



Do what's right

We operate with the highest levels of professionalism and integrity in all of our dealings with colleagues, customers and stakeholders.



Deliver with heart

It isn't only what we do, but how we do it. We are empathetic and compassionate about the needs and circumstances of every individual with whom we interact.



Focus on what matters

We make sure our work delivers an exceptional customer experience, adds value for all stakeholders and raises awareness of workplace safety.



Succeed together

As a team, we work collaboratively and take all MSF departments and roles into account. We are responsible for delivering a consistent and exceptional customer experience together.



Find a better way

We innovate and improve our services to create better experiences and outcomes for our customers, colleagues and fellow Montanans. We are adept at both leading and adapting to change.



Take the long view

We are all in it for the long haul. Our financial strength and the stability of Montana's workers' compensation insurance market is critical for our state and its people.