

MONTANA STATE FUND
Operational Excellence Committee
December 12, 2024 - 2:00 p.m.
Montana State Fund Office Building
855 Front Street, Helena, Montana

Committee Members

Dexter Thiel, Chair
Michael Marsh
Nancy Butler

- I. Meeting Preliminaries (2:00 p.m.)**
 - A. Call to Order/Welcome
 - B. August 19, 2024 Operational Excellence Committee Meeting Minutes – *Committee Action*
- II. Enterprise Scorecard and 2024 Strategy Update – Ryan Sanders, Senior Enterprise Solutions Engineer and Matt Mandell, Assistant VP - (2:05 p.m.)**
- III. Medical Fee Schedules, Matt Mandell, Assistant VP (2:20 p.m.)**
- IV. 2024 Policyholder Survey – Hannah Osinga, Enterprise Strategist Project Manager (2:40 p.m.)**
- V. Potential Workers’ Comp and State Fund Legislation – Nick Mazanec, VP, Legal Services (3:00 p.m.)**
- VI. Old Business/New Business (3:30 p.m.)**
- VII. Public Comment (3:35 p.m.)**

Times are approximate, and items may be on the agenda earlier or later than stated.

Public Participation in the Board Meeting

The public may attend the meeting and offer public comment in the meeting room or provide public comment in writing.

Written public comments may be submitted either through the online form <https://form.jotform.com/SafeMT/msf-public-participation> for written comment or by mailing the comments to Montana State Fund, Attn. Verna Boucher, P.O. Box 4759, Helena, MT 59604. Comments provided by 5 p.m. on Tuesday, December 10, 2024 will be given to the Committee at the meeting. Comments provided after that time will be given to the Committee at the next meeting.

The Montana State Fund makes reasonable accommodations for any known disability that may interfere with a person’s ability to participate in state government. Persons needing accommodations must contact Ms. Verna Boucher at the Montana State Fund no later than December 6, 2024 by calling 495-5000 (TTD 495-5030) or writing to Montana State Fund Executive Offices, P.O. Box 4759, Helena, MT 59604, to allow adequate time to make arrangements.