

# Everything we do, does more.

We're here to be your indispensable partner in achieving a safer, healthier and more prosperous Montana.



### Safety Is Our Business

You want to have a safe workplace. You want to go home to your family, friends, and community. You want to enjoy your activities and free time. We offer an expert-level Team of Safety Professionals to assist and guide you on your journey. Best of all, at Montana State Fund, safety won't cost you extra. Your safety team will help you:

- Identify workplace hazards and proper controls
- Evaluate your safety state using our safety dashboard tool
- Develop written safety and return to work programs
- Establish accident review processes
- Create custom return to work "Grab N Go" kits

#### Other Value Added Resources

- Our comprehensive safety focused website - safemt.com
- > Free quarterly safety workshops
- Worksafe Champions our elite safety education training



#### **Meet Your Service Team**

#### Claims Examiner

Your assigned claims examiner will keep you informed on issues and claims through honest and open communication. This level of communication will be with you, your injured employee, medical providers and our own medical staff. Your examiner will also help keep claim costs to a minimum through:

- > Thorough and timely investigation
- > Effective claims management
- > Our proactive Return to Work Program
- > In-house Attorneys
- Vocational Rehabilitation Professionals

#### Medical Review

It's our job as your workers' compensation insurer to ensure injured employees receive appropriate medical care for optimum results. Our claims team works closely with our medical staff to be proactive and effective. Our medical services include:

- An in-house Medical Director
- In-house Medical Case Managers
- Pharmacy Benefit Manager
- > Peer Review
- Application of Utilization and Treatment Guidelines

#### Underwriting

Your Underwriter will visit you to become familiar with your account, your needs, your team. Your Underwriter is available to assist you every step of the way.



# Why Partner with Montana State Fund?

Well, our name says it all. We are Montanans who have been insuring Montana businesses for over 100 years. It's about our shared partnership with our customers to protect the health and safety of their employees. Keeping injury-related costs as low as possible and to be there for injured employees is paramount. Our professional team offers a complete customer experience that is hard to match.

#### Have questions?

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Call us. We're Montanans through and through – locals who know your business and understand your workers' compensation needs.

Contact us at 800-332-6102.





## Montana Hospitality

We stand ready to partner with you. To access a wide variety of information and services, please call or visit our website.

Customer Service: 800-332-6102

montanastatefund.com

#### **Online Services**

Our website, *montanastatefund.com*, offers a variety of resources and services.

- Access Policy and Claim Information
- Submit Payroll Reports
- Make Payments
- Report Injuries
- > Find Safety and Return to Work Resources
- Download Forms and Supplemental Materials
- Browse Newsletters and Publications



montanastatefund.com | safemt.com 406-495-5000 | 800-332-6102 P.O. Box 4759, Helena, MT 59604